

# **2023 Internship Program**

#### **Overview**

The Skydive New England unpaid internship program is comprised of three areas of work within the organization to give students a well-rounded experience of daily operations at a large skydiving facility. This is a nine-week offering split into three, three-week specialties and only three interns will be selected. The areas of the business each intern will be exposed to are Retail/Customer Service, Parachute Packing/Rigging, and small Restaurant Operations/Management as well as other generic facility needs. Although the internship is unpaid, the following amenities will be included:

- Free on-site bunkhouse lodging
- Free skydive/AFF Program
- Three free meals a day when the Café is open
- Free internet

#### **Retail/Customer Service**

During this three week period the intern will work alongside the office staff taking bookings, checking customers in, take payments, conduct inventory/sale of gift shop items, and work manifest for the aircraft operations. This part of the business is one of the most critical as we do check ins every hour to prepare customers prior to their skydive. On the weekends the skydiving center will average 100 tandem skydives a day and close to 500 slots in the airplane so this is can be a very busy office when the weather is good.

### Parachute Packing/Rigging

During this three week period the intern will work alongside the packing mat and rigging loft under direct supervision of FAA certified Senior Riggers. This part of the business ensures that all facility owned parachute gear is assembled and maintained in accordance with USPA and manufacturer specifications. The intern will learn how to assemble and pack parachutes while working on the packing mat. The option to learn how to use industrial sewing machines and an introduction to packing reserve parachutes will be presented.

#### **Restaurant Operations/Management**

Skydive New England has a small restaurant on-site called the Ripcord Café. During this three week period the intern will work alongside the Café manager working both the front/cashier, cooking, and how to place orders for future food stock to be sold. The restaurant is very weather dependent so sometimes it does not open if we need to reschedule the day. When the facility goes on a weather hold midday the restaurant goes through big rushes.

## **Closing**

In closing, this nine week program will give the interns a unique experience in a fast paced, entertaining, high adrenaline environment. Those interested are instructed to email their resume/cv to <a href="mailto:info@skydivenewengland.com">info@skydivenewengland.com</a> with the subject line of "2023 Internship". Interviews for the summer internship will occur mid April. It is advised that the interns move in prior to the start date. Any questions should be addressed in the email submission. More info about the business/facility can be found on our website at <a href="https://www.skydivenewnelgand.com">https://www.skydivenewnelgand.com</a>